

Scrutiny Committee Work Programme 2013 - 2014

This programme represents the work of the Scrutiny Committee. It is divided between those items to be considered at:

- Full Committee Meetings – Agenda schedules at the end of this document.
- Standing Panels
- Review Panels in progress
- Potential Review Panels

Potential Review Panel items will only come forward for consideration as resources allow.

The programme also lists:

- Decisions called in.
- Councillor calls for action.
- New items suggested for scrutiny by councillors or residents.

11

Full Committee Meetings

Topic	Area(s) for focus	Progress	Lead and other Councillors
Thames Water investment to improve flooding and sewage issues in the City.	To consider the experience of Swindon Council in influencing Thames Water.	Committee agreed to extend the Panel membership to allow a group of councillors to meet officers in October to take a brief on: <ul style="list-style-type: none"> • The amount of investment already made by TW. • What further investment is needed. • Advice on our priorities for this 	Lead: Councillor Darke Councillors Pressel, Hollick and Jones.

		<p>investment.</p> <ul style="list-style-type: none"> • What are the City Council responsibilities as riparian owners and what money is available to deliver on these responsibilities. • Any lessons that can be learnt from Swindon. <p>This Group will then advise the committee on the best focus for this item.</p> <p>Briefing meeting for the Panel happened on 30th. October. Scope agreed for progress in January.</p> <p>Panel Lead Member had an exploratory meeting with Thames Water in January. An Investment Priority list is being finalised by City Officers after which a meeting between Thames Water, the Panel and others to be confirmed to explore these investment priorities and timetables for action.</p> <p>Next Panel meeting 26th. February.</p>	
Discretionary Housing	Quarterly updates on spending,	Report to September meeting.	Lead: Councillor

Payments	claimant/property profiles, and issues and knock on effects.	<p>Committee asked for more information in subsequent reports. Councillor Coulter to pursue.</p> <p>Meeting with Board Member and Head of Service 8th. October.</p> <p>New framework agreed for presentation to December meeting.</p> <p>Next presentation in March.</p> <p>Continue to monitor.</p>	Coulter.
Performance monitoring	Quarterly report on a set of Corporate and service measures chosen by the Committee.	<p>Councillors met and agreed 2 performance sets:</p> <ul style="list-style-type: none"> • Scrutiny Committee • Housing Panel <p>Qtrly meetings scheduled.</p> <p>5/9/2013 meeting – clarification on LP106 requested – Information reviewed Panel asked for 5% target to be increased.</p> <p>5/11/2013 meeting – more details on CH001, BV017a and BI002a called for to the 3/12/13 meeting. Information received set a new line of inquiry. See item below.</p>	Councillors Campbell, Simmons, Coulter and Darke.

		2/2/14 meeting – more details requested on the downward trend in indicators N191 and N192, schedules for presentation to the March meeting.	
Percentage of BME employees (performance measure BV017a)	<p>Analysis of the progress of BME applicants when they apply for job.</p> <p>Consideration of essential criteria for all entry level jobs to ensure there are no unnecessary barriers to employment.</p>	<p>Analysis information to Committee in February, recommendations to Board Member made.</p> <p>Talent Management Strategy proposals to Committee in April.</p> <p>Review of essential criteria progress to Committee in April.</p>	All Committee
Council Tax exemption for students. Is this being applied consistently and managed.	Two councillors to talk to officers about the process and report back to the committee if there is an issue to follow up on.	No progress.	Lead: Councillor Simmons.
Fusion Leisure Contract	Leisure centre usage and the engagement in all leisure activities across the City with a particular focus on engagement of residents from our most deprived wards.	April meeting.	<p>Lead: Councillor Coulter.</p> <p>Councillor Fry has expressed an interest in this item.</p>
Community Safety	Issue to be decided on after consultation with the Board Member.	Discussion with Board Member at the October meeting.	<p>All Committee.</p> <p>Councillor Jones has</p>

		<p>Asked Board Members to express concern to the Local Commander about the operation of NAGs since transfer of administrative responsibilities.</p> <p>Asked to see outcomes from the new ASB process in a year's time. Scheduled for April 2014 along with new ASB strategy.</p> <p>No further issues</p>	expressed an interest in this issue.
The method by which the scale of new buildings and extensions is indicated in planning applications, in particular an evaluation of the agreed pilot scheme based on the practice in Swiss Cantons.	Evaluation of the pilot in City development.	No progress.	<p>Lead: Councillor Fry.</p> <p>Councillor Jones has expressed an interest in this issue.</p>
Use of Social Media by the Council	Review proposals within the Public Engagement Strategy.	<p>December meeting alongside the Public Engagement Strategy.</p> <p>Committee to consider a paper from Councillor Brett during the next cycle.</p>	Lead: Councillor Brett.
Any item called from the Forward Plan for pre decision scrutiny.	To consider and comment on issues to be decided by the City Executive Board.	<p>The following have been considered by the Committee:</p> <ul style="list-style-type: none"> Discretionary Housing Payments Scheme – Recommendations 	Lead: Councillor Mills.

		<p>made to CEB.</p> <ul style="list-style-type: none"> • End of year integrated report – Issues raised for inclusion in the scrutiny programme. • Corporate Debt Management Policy – No actions. • Appointment of the main contractor for the Affordable Homes Programme – No actions. • Youth Ambition Strategy – Recommendations made to CEB. • Low Emissions Strategy and Air Quality Action Plan – Recommendations made to CEB. • Riverside Land Acquisition – recommendations to CEB 13th. November. • Customer Contact Strategy – September meeting – recommendations made to CEB on the 11th. September. • Oxfordfutures Fund – (item delayed indefinitely). • Grants Programme Commissioning Review – October meeting – 	
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		<p>recommendations to CEB on the 9th. October.</p> <ul style="list-style-type: none"> • City Deal – October meeting – recommendations to CEB on the 9th. October. • Community Engagement Plan – recommendations to CEB on the 11th. December 2013. • Oxpens Master Plan consultation outcome – recommendations to CEB on the 13th. November. • Waste and Recycling Strategy – Panel – recommendations to CEB on the 13th. November. • Educational Attainment investment update – recommendations to CEB 12th. February. • Community Engagement Plan consultation outcome and final proposals – waiting scheduling. 	
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Standing Panels

Topic	Area(s) for focus	Progress	Nominated councillors
Housing – All strategic and landlord issues considered	Issues: <ul style="list-style-type: none"> • Allocation Policies and how we 	All items for pre-decision scrutiny taken and recommendations made to CEB.	No substitutions allowed.

<p>within the Scrutiny Function.</p>	<p>communicate, give advice and take account of feedback.</p> <ul style="list-style-type: none"> • Decent Homes Standard – where do we go next in investment in our stock? • Regeneration on estates – what are our ambitions and how do we deliver and engage communities. <p>Items for pre decision scrutiny:</p> <ul style="list-style-type: none"> • Housing Strategy Action Plan periodic review – September meeting • Housing Strategy refresh – December meeting. • Long term affordable housing for homelessness prevention – September meeting. • Allocations review and changes to the Allocations Policy – September meeting. 	<p>Decent Homes Standard where next to be considered post stock condition survey to see options for the Asset Management Strategy. Suggestion that this is done in partnership with tenants.</p> <p>Estate regeneration – Focus on regeneration in the Leys and in particular:</p> <ul style="list-style-type: none"> • How community capacity is built in preparation for this. • What community influence practically means for residents. <p>New Items added</p> <ul style="list-style-type: none"> • Rent arrears analysis • Homelessness in particular “no second night out” and the effects of cuts on hostel accommodation in the City. • STAR survey results/comparisons to other providers/actions for improvement. • Improving quality in the private rent sector – a City Council 	<p>Lead: Councillor Smith.</p> <p>Co-opted Member – Linda Hill Councillor Hollick, Sanders and McCready.</p>
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		<p>Letting Agency.</p> <ul style="list-style-type: none"> Tenants and Residents Involvement Strategy – Implementation and opportunities for influence for tenants. 	
Finance Panel – All finance issues considered within the Scrutiny Function.	<ul style="list-style-type: none"> Quarterly budget monitoring. Medium Term Financial Strategy and budget review. “Proper Body” for scrutiny of the Treasury Management Strategy and Function. 	<p>Recommendations made on Treasury Management.</p> <p>MTFS review scope and timetable agreed.</p>	<p>No substitutions allowed. Lead: Councillor Simmons.</p> <p>Councillors Fry, Darke and Fooks.</p>

Review Panels in progress

Topic	Scope	Progress	Nominated councillors
Covered Market Strategy and Leasing Strategy.	<p>Scope:</p> <ul style="list-style-type: none"> Pre-scrutiny and engagement with the developing Covered Market Strategy and Leasing Strategy. Independent engagement with the Covered Market Traders Association. Review of the leasing decision 	<p>The Group is currently observing the Covered Market Stakeholder engagement.</p> <p>Alongside this:</p> <ul style="list-style-type: none"> Face to face consultation with Market Traders has taken place. Visits to 4 London markets and 	<p>No substitutions allowed.</p> <p>Lead: Councillor Campbell.</p> <p>Councillors Fooks , Van Nooijen (resigned), Clarkson</p>

	<p>for the unit formerly occupied by Palm's Delicatessen.</p> <ul style="list-style-type: none"> • Consideration of comparative data from similar markets. 	<p>Bristol market have happened.</p> <ul style="list-style-type: none"> • Interviews with Officers and Board Members have taken place. <p>Interim findings to the October Scrutiny Committee. Final report expected in November.</p> <p>Programmed to finish in November Delayed awaiting Strategy.</p> <p>Panel final report agreed at February meeting and recommendations agreed at City executive Board.</p>	<p>and Benjamin</p> <p>Councillor van Nooijen resigned from the Panel. Labour members asked if they wished to replace him.</p>
<p>Recycling Rates – Are our targets ambitious enough.</p>	<p>Scope:</p> <ul style="list-style-type: none"> • Consider our current policies and their effects. • Review with service officers alongside best practice and new initiatives. 	<p>The Group have identified a number of areas for potential improvement and are currently working with officers to explore these.</p> <p>The Group has agreed to focus its efforts around reward and penalty schemes taking in a broad range of suggestions.</p> <p>Data gathering is underway.</p> <ul style="list-style-type: none"> • Information has been gathered 	<p>No substitutions allowed.</p> <p>Lead: Councillor Fry.</p> <p>Councillors Simmons and Jones</p>

		<p>on the incentives currently used by the Council and the effects of these.</p> <ul style="list-style-type: none"> Information is being gathered from WRAP and other authorities on incentives and outcomes. <p>Panel asked and it was agreed that they pre-scrutinise the Waste and Recycling Strategy expected at CEB in November.</p> <p>Programmed to finish in December.</p> <p>Panel delayed scheduled to report in March.</p>	
<p>Enfranchisement and Empowerment.</p>	<p>Scope: As census data is published we begin to see the diverse and changing nature of Oxford and the number of people who failed to complete details without a least 1 reminder. Alongside this there are a number of properties with no one registered to vote.</p> <ul style="list-style-type: none"> What effect does this have on our understanding of Oxford's communities? Do we understand why some households/communities 	<p>Planning is underway for the Group to run 3 focus groups talking to the Somali, Pakistani and Polish communities to understand the extent of their knowledge of public services and issues they have with engagement. These will happen in October 2013.</p> <p>Programmed to finish in December.</p> <p>3 focus group dates agreed towards the end of October one more date still to</p>	<p>No substitutions allowed.</p> <p>Lead: Councillor Darke.</p> <p>Councillors Jones and O'Hara.</p>

	<p>choose not to engage?</p> <ul style="list-style-type: none"> • What is the extent of this democratic deficit? • What does this mean for communities, services and funding? 	<p>secure. Delayed finish to December to accommodate this.</p> <p>Review report considered in December. Officers to respond to proposals before presentation to CEB.</p>	
<p>The effects and value of the City's investment in educational attainment at primary level.</p>	<p>Scope: To partner with a participating school to:</p> <ul style="list-style-type: none"> • See the on the ground effects of the KRM model. • Understand the effects for children of all ability types. • Hear and see how the school copes with the cultural and professional challenges. • See how school inspectors respond. • Understand the targets set by the school management team and the part KRM plays in this. <p>Latterly the group has also decided to look at absenteeism.</p>	<p>The Group has agreed continuing discussions with its partner school which will happen in July.</p> <p>Recent membership changes to the Group have slowed progress.</p> <p>Work with the school will continue for a third term.</p> <p>Partnership school withdrawn from the KRM programme. Lead member to decide future progress and present to the committee.</p>	<p>No substitutions allowed.</p> <p>Lead: Not nominated</p> <p>Councillors Campbell, Jones, Coulter, Paule and Khan.</p>
<p>Mutual Exchanges between Council Tenants.</p>	<p>Scope: To consider the under occupancy in the Council's stock and the potential</p>	<p>Interviews with tenants who are at various stages of the Mutual Exchange process have been completed.</p>	<p>No substitutions allowed.</p>

	<p>for mutual exchanges to support those tenants affected by the changes to benefits and in particular the “bedroom tax”.</p> <p>To consider what changes and support is needed to make mutual exchanges a more useful tool for tenants.</p> <ul style="list-style-type: none"> • Interview a range of tenants who have just registered to move. <p>Interview a range of tenants at the point of swap within the mutual exchange system.</p>	<p>Interviews with scheme administrators have been completed.</p> <p>Observation of mutual exchange events is complete.</p> <p>Outcomes presented to the February Housing Panel. Consideration of recommendations underway.</p>	<p>Housing Panel with Linda Hill (Lead) tenant.</p>
Budget Review	<p>Scope: Review of the budget and Medium Term Financial Plan – focus to be agreed.</p>	<p>Meeting set to outline scope timetable for the 14th. October.</p> <p>Scope and timetable outlined by Chair for discussion and agreement at the Finance Panel 7th. November.</p> <p>Report presented to CEB on 12th. February.</p>	<p>Members of the Finance Standing Panel.</p>

Potential Review Panels – to be taken when resources allow (no particular order)

Topic	Area(s) for focus	Nominated councillors
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Tracking the experience of a few families affected by benefit changes to record the affects in a holistic way.	Initial scoping with Lead Councillor	Lead: Councillor Smith

Items Called in and Councillor Calls for Action

None

New suggestion from Councillors or Residents

None

Committee Agenda Schedules

Each agenda will have 2 standing items:

- Work programme and recommendation progress
- Forward Plan

Date	Agenda Item
4 th . June	<ol style="list-style-type: none"> 1. Scrutiny operating arrangements. 2. Forward Plan. 3. Pre-scrutiny – Discretionary Housing Payments. 4. Pre-scrutiny – End of Year Integrated Report. 5. Pre-scrutiny – Corporate Deb Management Policy. 6. Pre-scrutiny – Appointment of Main Contractor for Affordable Homes Programme.
2 nd . July	<ol style="list-style-type: none"> 1. Work programme selection and set up. 2. Fusion Contract End of Year Performance 2012 - 2013. 3. Pre-scrutiny – Emissions Strategy and Air Quality Action Plan. 4. Pre-scrutiny- Youth Ambition Strategy.
5 th . September	<ol style="list-style-type: none"> 1. Performance Monitoring – Qtr. 1. 2. Discretionary Housing Payments – Monitoring Report. 3. Pre-scrutiny - Riverside Land (item delayed at CEB). 4. Pre-scrutiny -Customer Contact Strategy. 5. Pre-scrutiny -Oxfutures Fund (item delayed indefinitely) 6. Pre-scrutiny – City Deal (item delayed at CEB)) 7. Pre-scrutiny -Grants Programme Commissioning Review (item delayed at CEB).
1 st . October	<ol style="list-style-type: none"> 1. Community Safety issues – Board Member. 2. Interim Covered Market – Panel report. 3. Pre-scrutiny – City Deal. 4. Pre-scrutiny – Review of the Community and Voluntary Organisations Grants Programme.
5 th . November	<ol style="list-style-type: none"> 1. Performance Monitoring – Qtr. 2. 2. Pre-scrutiny - Oxpens Master Plan – consultation outcome. 3. Councillor Calls for Action 4. Pre-scrutiny – Riverside Land 5. Recycling – Panel update and pre-scrutiny of the Waste and Recycling Strategy.
3 rd . December	<ol style="list-style-type: none"> 1. Panel advice on Thames Water investment. 2. Enfranchisement and Empowerment – Panel

	<p>report.</p> <ol style="list-style-type: none"> 3. Pre-scrutiny - Community Engagement Strategy. 4. Use of Social Media by the Council. 5. Discretionary Housing Payments – Monitoring Report. 6. Report back on performance Indicators- BI002a, CH001 and BV017a.
14 th . January Meeting cancelled.	<ol style="list-style-type: none"> 1. Final Covered Market Report – deferred to February.
4 th . February	<ol style="list-style-type: none"> 1. Performance Monitoring – Qtr. 3. 2. Employment analysis – BME groups. 3. Covered Market Panel Report.
4 th . March	<ol style="list-style-type: none"> 1. Discretionary Housing Payments – Monitoring Report. 2. Pre-Scrutiny – Strategic Economic Plan.
1 st . April	<ol style="list-style-type: none"> 1. Leisure centre usage and the engagement in all leisure activities across the City with a particular focus on engagement of residents from our most deprived wards. 2. Education Attainment Panel report including Leadership programme Evaluation. 3. Progress and outcomes from revised Anti-Social Behaviour structure and processes including pre-scrutiny of the Anti-Social Behaviour Strategy. 4. Options under consideration for the Talent Management programme (particular emphasis on BME groups). 5. Review of essential criteria for entry level jobs (particular emphasis young people who are NEAT)
6 th . May	<ol style="list-style-type: none"> 1. Recycling Incentives – Panel Report.

Finance Standing Panel

Dates	Agenda Items
6 th . September 5.00pm.	<ol style="list-style-type: none"> 1. Quarter 1 spending against budget. 2. Treasury Management outturn 2012 – 2013. 3. Quarter 1 2013 – 2014 Treasury Management performance. 4. Panel work programme.
7 th . November 5.30pm	<ol style="list-style-type: none"> 1. Quarter 2 spending against budget. 2. Quarter 2 2013 – 2014 Treasury Management performance. 3. Budget review scope and timetable. 4. Contingencies detail 2008 to date. 5. Modelled effects of the agreed transfer of assets from the Housing Revenue Account to the General Fund.
6 th . February 2014 at 6.00pm.	<ol style="list-style-type: none"> 1. Quarter 3 spending against budget. 2. Quarter 3 Treasury Management performance. 3. Draft Treasury Management Strategy 2014 - 2015
3 rd . March 2015 at 6.00pm	<ol style="list-style-type: none"> 1. Qtr.3 Treasury Management Performance. 2. Qtr.3 Budget spending 2013/14.

Housing Standing Panel

Outline –issues still to be developed by Panel

The Scrutiny Committee has asked that this Panel also take issues from the Forward Plan related to the Housing theme. Additional dates have been reserved to allow this to happen if necessary, these are:

- 3rd October.
- 5th December (used).
- 15th January 2014.
- 6th March 2014.
- 3rd April 2014.

Dates	Agenda Items
3 rd . September 5.00pm.	<ol style="list-style-type: none"> 1. Housing Strategy Action Plan. 2. Long term affordable housing for homelessness prevention. 3. Allocations review and changes to the Allocations Policy. 4. Performance monitoring – Housing Measures – Qtr. 1. 5. Allocation Policies and how we communicate, give advice and take account of feedback. 6. Panel work programme.
3 rd . October 5.00pm	Provisional – not used.
4 th . November at 5.00pm.	<ol style="list-style-type: none"> 1. Performance monitoring – Housing Measures- Qtr. 2. Item to include a report back on performance against CS002 and CS005 2. Follow up on benefits performance indicators.
5 th . December at 5.00pm.	<ol style="list-style-type: none"> 1. Housing Strategy refresh. 2. Estate Regeneration – Scope 3. Management arrangements – Temporary Accommodation? 4. Communications Strategy for the Allocations Scheme 5. STAR survey benchmarks and methodology. 6. Programme details producing results for PIs HC016, NI154 and NI155. 7. Current rent arrears profiles.
15 th . January 2014 at 5.00pm.	<ol style="list-style-type: none"> 1. No second night out detailed performance information. (confirmed) 2. Improving quality in the private rent sector – a City Council Letting Agency. 3. Satisfaction with Parks details of survey results.

	4. Current rent arrears profiles.
7 th . February at 5.00pm.	<ol style="list-style-type: none"> 1. Performance monitoring – Housing Measures – Qtr. 3. 2. Outcome of the interviews with tenants who had been through the mutual exchange process. 3. Possible Asset Management Strategy – Oxford Standard 4. STAR survey validated benchmark results with demographic breakdowns.
6 th . March at 5.00pm. Meeting cancelled.	<p>Provisional</p> <ol style="list-style-type: none"> 1. Temporary Accommodation Management Arrangements – Dave Scholes 2. Oxfordshire County Council – Supporting People budget issues – Dave Scholes and Nerys Parry
3 rd . April at 5.00pm.	<ol style="list-style-type: none"> 1. Tenants and Residents Involvement Strategy – Implementation and opportunities for influence for tenants. 2. Councillor Lygo on the satisfaction measure used for Parks. 3. Housing Service Improvements – proposed Panel visits.

Items for the 2014/15 Council Year

- (1) May/June - Rents arrears – continued monitoring with 6 monthly reports.
- (2) Continued monitoring of satisfaction with Parks Services.
- (3) Temporary Accommodation Management Arrangements.
- (4) The effects of Supporting People budget reductions on hostel accommodation and the homelessness pathway.
- (5) Continuation of the Asset Management Plan – The Oxford Standard.

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